



DATASHEET



ABOUT CAPTARIS, INC.

Captaris, Inc. is a leading provider of software products that automate business processes, manage documents electronically and provide efficient information delivery. The products of Captaris and its subsidiary Castelle, including Captaris RightFax, Captaris Workflow™, Captaris Alchemy® and the Castelle FaxPress line of products, are distributed through a global network of leading technology partners. We have customers in financial services, healthcare, government and many other industries, and our products are installed in all of the Fortune 100 and many Global 2000 companies. Headquartered in Bellevue, Washington, Captaris was founded in 1982 and is publicly traded on the NASDAQ Global Market under the symbol CAPA. For more information, please visit www.Captaris.com.

RightFax is Represented by:

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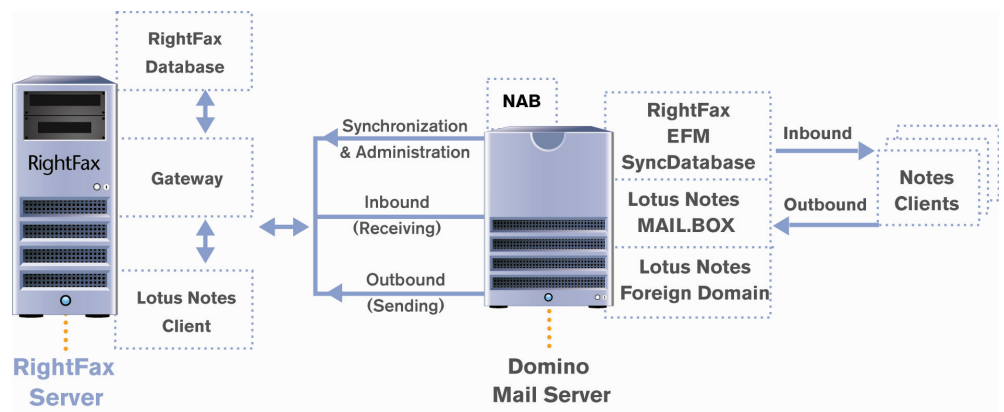
Captaris® RightFax® Lotus Notes Module

A Fully Integrated Fax and Email Solution Built to Extend Your IBM Lotus Notes and Domino Infrastructure

Overview

The RightFax Lotus Notes Module links Lotus Notes with RightFax desktop fax features to create a fully integrated fax and email solution. The module uses RightFax to enable inbound and outbound faxing directly from the Lotus Notes client. Lotus Notes users need virtually no training to send and receive faxes because they use Notes in the same way they send and receive emails. Database synchronization between Lotus Notes/Domino and RightFax allows unified administration of both servers, simplifying the creation and maintenance of user records in both systems. RightFax technology is uniquely designed to complement and extend Lotus Notes/Domino functionality without drawing resources from those critical systems and applications. The RightFax Lotus Notes Module architecture allows for both RightFax and Domino Servers to operate independently. RightFax faxing capabilities are not impacted by scheduled or unscheduled downtime that may interrupt the Domino Server.

Figure 1. By off-loading a gateway to a Lotus Notes client installed on the RightFax Server, the complete integration runs independently of the Domino Server and its processes.



For Notes administrators, RightFax offers native Lotus Notes installation and on-demand synchronization. Providing complete administrative autonomy, RightFax allows Notes administrators to access and modify RightFax settings and configuration options directly from Lotus Notes. With this built-in efficiency, fax administration becomes effortless. By creating efficient and independent fax integration, RightFax excels in the areas of server stability and independence.

How it Works

RightFax makes sending and receiving fax documents as simple for users as using Notes mail. Faxes can be addressed to one or more destinations, including mixed fax and email addresses, using a simple dialog. Advanced fax functionality is available to expand and simplify the process of sending faxes via Notes, all without modifications to the Notes mail template. Users create fax messages directly in Notes as they would create emails.

Faxes can be addressed to one or more destinations easily, directly from the Lotus Notes address book, storing fax addresses within the Lotus address book. The module includes forms that let users customize cover sheets, add library documents and more.

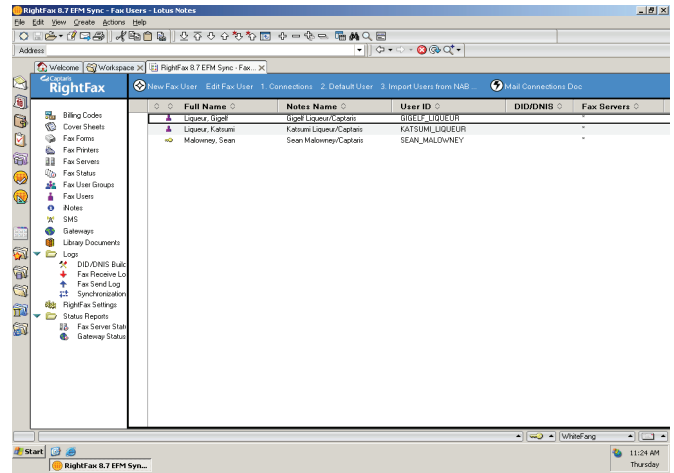
By giving users tools to work within their familiar Notes environment, the RightFax Lotus Notes Module reduces training time and streamlines communications processes. When a user faxes a document from Notes the module delivers the document to the RightFax Server. RightFax renders it into fax format, including several native file types, adds a cover sheet or any specified library document, and then, transmits the document. The RightFax Lotus Notes Module also automatically routes incoming faxes as mail messages to Notes mail databases.

Custom icons enable users to easily identify drafted, sent and received fax messages in their Notes mail. The fax image itself is saved as a file attachment in a Notes mail message. To view the fax the user simply double-clicks the attachment icon.

RightFax and Lotus Notes integration options

| INTEGRATION OPTION | HOW USERS SEND A FAX | INSTALLATION FEATURES |
|--------------------------------|--|---|
| Full Notes Mail | A RightFax mail template for faxes allows Notes users, including iNotes users, to design and address memos and attachments as outbound faxes. | Locally stores the Notes databases required for the RightFax Lotus Notes Module. The databases are moved to the Domino Server by automated database copy and replication methods. Adds RightFax forms, subforms and agents to the Notes mail template specified. All mail databases inheriting design from the modified mail template are granted outbound faxing capability. Fax documents are stored both in the RightFax application database and in the user's Notes mail database. |
| Minimal Notes Mail Integration | A RightFax mail template for faxes allows Notes users, including iNotes users, to design and address memos and attachments as outbound faxes. | Locally stores the Notes database required by the RightFax Lotus Notes Module. The databases are moved to the Domino server by automated database copy and replication methods. Makes no modifications to any Notes mail template. Minimally modifies each fax user's mail database. Locally installs a fax factory database where fax mechanics reside. |
| No Mail Integration | The standard Notes Memo form and RightFax embedded codes allow users to send memos as faxes. Notes users can send faxes from iNotes or any Notes client using standard fax addressing scheme. | Locally stores the Notes databases required for the RightFax Lotus Notes Module. The databases are moved to the Domino Server by automated database copy and replication methods. Makes no modifications to any Notes mail template or users' mail databases. Fax documents are stored both in the RightFax database and in the user's mail database. |

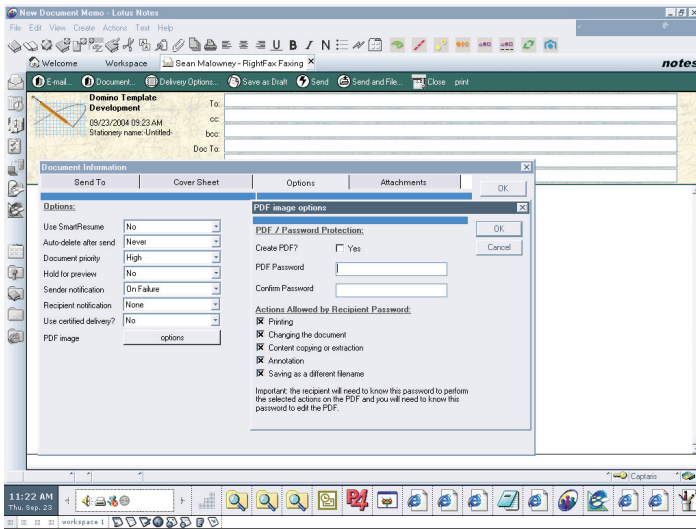
Figure 2. Within the Lotus Notes Module, Enterprise Fax Manager (EFM) Sync allows administrators to manage users, groups and other settings directly from IBM Lotus Notes.



Features

- Create a fully unified, reliable fax and email solution
- Create, send and receive faxes directly within the Notes client using intuitive fax forms. North American RightFax version available in English and French Canadian, otherwise available in six localized languages including English, Portuguese, French, French-Canadian, Italian, German and Spanish
- Send and receive SMS messages
- Fax domain name is assignable per fax address and can be selected by the user from among a list of existing domains supplied by the fax administrator
- Administer RightFax and Lotus Notes systems from a single source with automatic synchronization of the RightFax and Notes user databases
- Create, store and address faxes and email all within the Lotus Notes address book or Domino Directory; retrieve contacts from Directory Assistance, Lightweight Directory Access Protocol (LDAP) and all standard Domino sources in one simple form
- Organize, manage, forward and auto forward faxes within Notes mail
- Leverage iNotes “no mail” “minimal mail” and “full” mail integrations including linking to Web-based faxing forms and access server-side contacts and settings using the same requirements and use-cases of the Lotus Notes client
- Generate custom automated notifications about sent and received faxes in Notes
- Take advantage of robust fax reporting including DocLinks
- Standardize log entries by utilizing log.nsf file to enable centralized administration
- Take advantage of Notes clustering features to provide automatic failover
- Simplify deployment with automated, dynamic installation that allows user to specify installation type, fax domain, Notes mail template name and other install elements
- Allow users of RightFax Enterprise Suite to send encrypted PDFs or certified email from Lotus Notes
- Benefit from a system that is compatible with Lotus Notes 5.0.11, 6.0 and 6.5 on RightFax Server 9.0 and above.

Figure 3. Send certified delivery and encrypted PDFs directly from Lotus Notes.



Requirements

- RightFax Server 9.0 or above with the optional RightFax Lotus Notes Module installed
- Domino server and Lotus Notes Client 5.0.11 or higher