



DATASHEET

BENEFITS OF THE RIGHTFAX MFP MODULE

Cost control Consolidates resources and eliminates the need for multiple stand-alone fax machines, modems, phone lines and supplies by centralizing RightFax services at Xerox MFPs

Increased productivity and business efficiency Allows users to print, scan, copy and fax on one consolidated Xerox MFP right at the user interface (UI)

Enhanced security and compliance Offers tamper-resistant document delivery as well as certified or encrypted email delivery options

Optimized IT infrastructure investments Optimizes through integrations with Xerox MFPs as well as email, document management, workflow and other applications to make a more efficient, connected work environment

Simplified deployment and management Centralizes document development, duplication and delivery functions on an integrated networked solution using the RightFax MFP Module and Xerox MFPs

Captaris® RightFax® and Xerox

Reduce Costs and Improve Productivity by Integrating RightFax Network Fax Capabilities with Xerox MFPs

OVERVIEW

Captaris is a Xerox Business Partner and has partnered with Xerox since 1996 to improve organizational efficiency by getting the right documents into the hands of the right people more quickly, productively and cost-effectively than ever before.

RightFax integrates with Xerox WorkCentre Pro and Xerox Document Centre to consolidate all faxing services on the network, giving users convenient access to faxing capabilities on the same devices used daily for printing, scanning and copying. With RightFax MFP Integrations, users gain both easy walk-up access and a central point of control for electronic as well as hard-copy faxing. As a result, organizations streamline document flow processes and improve security while reducing the time and cost of administrative tasks.

Tested and certified integrations with Xerox WorkCentre Pro and Document Centre make RightFax the ideal solution for organizations that want a cost-effective, consolidated solution to electronically capture, process, deliver and track fax documents.

HOW IT WORKS

Outbound Faxing

Xerox WorkCentre Pro or Document Centre captures paper documents and routes them electronically to the RightFax Server. Users initiate the outgoing fax using the touchscreen user interface. Then, they scan the document to be faxed. The document is converted into a TIF image and routed to the RightFax Server with the attached fax instructions. RightFax then converts the TIF to Comité Consultatif Internationale de Télégraphique et Téléphonique (CCITT) Group IV and transmits the document. If needed, a transmission report can be sent from RightFax to the WorkCentre Pro or Document Centre and then printed.

FEATURES

The RightFax MFP Module with the Xerox Connector enables office workers to create and process fax jobs, then deliver and track the documents directly from Xerox MFPs.

PRODUCT FEATURES	
Centralized management and administration tools	Provides intuitive configuration wizard and management tools to ease deployment and ongoing management
Intelligent outbound fax delivery from Xerox MFPs	Sends documents directly from Xerox MFPs or from desktop and other business applications; RightFax delivery options include call grouping, scheduling and priority sending
Flexible document delivery options at the Xerox UI	Delivers scanned documents via walk-up user, RightFax user, certified email and encrypted PDF; Certified email and encrypted PDF delivery require the RightFax Enterprise Suite.
Advanced sending features	Gives access to RightFax user accounts, cover sheets and scheduled delivery options directly from the Xerox MFP
RightFax reporting, tracking and notifications available	Logs all data and actions for a faxed document and provides Xerox users customizable notification options for audit trail and accountability
Annotated with billing codes	Allows faxes to be annotated with billing codes for accounting purposes
First-page thumbnails on notifications to Xerox MFPs	Provides first-page thumbnail of outbound faxes for tracking and identification printed with the notification back to the device
Scalable platform	Allows organizations to easily expand MFP integrations, manage current MFPs allowing switching as needed, add MFP modules and more

Outbound Faxing with RightFax MFP Module Integration

- At the Xerox MFP the user scans the document, selects the method of delivery, destination fax number, optional billing codes and notification email address.
- The Xerox Device sends control and image files to shared directory via the Local Area Network (LAN). This is passed to the RightFax MFP Module.
- The RightFax MFP Module receives and processes the job, determining how RightFax sends the document.
- RightFax passes the document to be delivered with delivery information. Documents can be delivered via walk-up user, RightFax user, encrypted delivery or certified delivery.¹
- RightFax delivers the document. The MFP Module receives the delivery notification.
- If requested, a delivery notification can be sent to the Xerox MFP for printing or to sender's email.

¹ Encrypted and certified delivery options require the RightFax Enterprise Suite

Inbound Faxing with RightFax

Incoming faxes arrive at the RightFax Server where it can be sent to a Xerox MFP on the network. Faxes are received in the normal print queue as an incoming print job and can then be printed or routed electronically for distribution and retrieval.

REQUIREMENTS FOR INTEGRATION

RightFax MFP Module

- One RightFax MFP Module with the Xerox Connector is required per RightFax Server, with a license required for each Xerox MFP device on the network.

Supported Xerox MFPs

- Supports Xerox WorkCentre Pro and Document Centre devices:
http://www.Captaris.com/partners/strategic_alliances/Xerox_Product_Integrations.html

RightFax Server Options

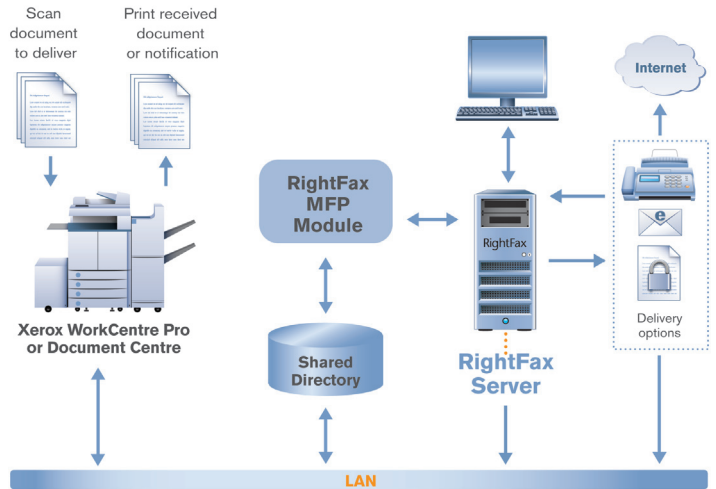
- RightFax Business or Enterprise Server 9.3 and later with latest service pack; both available from Captaris resellers
- For access to RightFax encrypted and certified delivery options, the RightFax Enterprise Suite is required.

ABOUT CAPTARIS, INC.

Captaris, Inc. is a leading provider of software products that automate business processes, manage documents electronically and provide efficient information delivery. The products of Captaris and its subsidiary Castelle, including Captaris RightFax, Captaris Workflow™, Captaris Alchemy® and the Castelle FaxPress line of products, are distributed through a global network of leading technology partners. We have customers in financial services, healthcare, government and many other industries, and our products are installed in all of the Fortune 100 and many Global 2000 companies. Headquartered in Bellevue, Washington, Captaris was founded in 1982 and is publicly traded on the NASDAQ Global Market under the symbol CAPA. For more information, please visit www.Captaris.com.

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RightFax MFP Module Information Flow



Note: Printing a received fax at the MFP does not require the RightFax MFP Module, only a RightFax Server. Printing a notification does require the RightFax MFP Module with your RightFax Server.

RightFax is Represented by: