

■ Solution Brochure

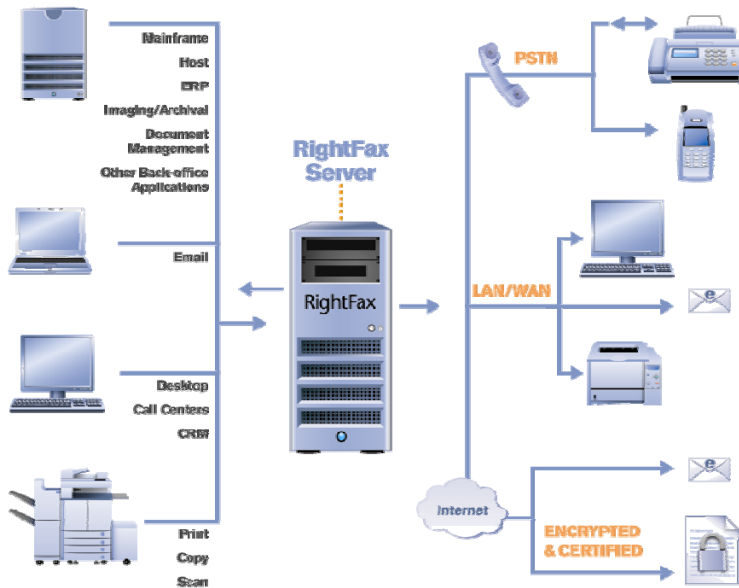
Open Text Fax Server (RightFax) Family of Products

Open Text Fax Server Solutions

Open Text Fax Server enables organizations to reduce costs, drive revenue and meet compliance goals by reliably delivering internal and external business documents.

Open Text is the leading fax server vendor in the world.*

*Based on acquisition of Captaris. Source: Computer-Based Fax Markets, 2006-2011, Davidson Consulting



The Open Text family of fax server products delivers a cost-effective, efficient and secure solution to integrate and automate the flow of a full range of fax, paper and electronic documents and data, from virtually any business application via fax, email, print devices or over the Internet.

Open Text Fax Server desktop solutions allow users to send and receive faxes directly from their desktop or email applications. As a result, organizations can increase productivity, reduce costs and improve customer service.

Automated Production Fax for the Back Office

Open Text Fax Server can integrate with virtually any back-office application or host system to automate delivery and receipt of batch-generated documents such as invoices, purchase orders and statements. They enable companies to lower costs, generate revenue more quickly and support compliance goals by automating error-prone, paper-intensive business processes.

Across the Enterprise

Open Text Fax Server provides a total approach to enterprise fax and document delivery across the LAN/WAN enterprise. No other solution on the market today has such an impressive list of certified integrations with leading business software applications. Designed to be flexible, Open Text Fax Server provides a comprehensive line of fax application servers to fit the needs of any size company no matter what size the faxing requirements.

Open Text Fax Server enables organizations to reduce costs, drive revenue and meet compliance goals by reliably delivering faxes every day – complete with an audit trail and security measures to ensure documents are being sent and managed according to company standards. It is the preferred fax server partner of leading technology companies including Canon, Hewlett-Packard, IBM Lotus, Microsoft®, Oracle, SAP, Sharp and Xerox.

Network Fax for the Desktop

Open Text Fax Server allows users to send, receive and manage fax documents directly from any desktop application. It replaces excess phone lines and fax machines, enabling organizations to consolidate resources and reduce costs while enhancing productivity and streamlining document-centric business processes.

Feature Highlights

- Intelligent outbound fax delivery including call grouping, scheduling, priority sending and human-answered fax
- Intelligent inbound fax receipt, routing and management including smart distribution and AutoReply support organizational workflow
- Flexible and scalable platform allows organizations to easily expand channel capacity, conduct load-balancing, upgrade servers, add modules and much more
- Microsoft Windows 2003 architecture provides the robust engine required for handling even the most demanding document delivery needs
- Microsoft Windows 2003 Standard and Enterprise Edition x86 and Windows 2003 Cluster Server
- Includes Microsoft SQL Server 2005 Express Edition and support for Microsoft SQL Server 2000 and 2005 Standard and Enterprise Editions
- Client applications are supported on Microsoft Windows XP, Windows Vista
- Phone book integration including Lightweight Directory Access Protocol (LDAP), Open Database Connectivity (ODBC), Active Directory and more
- Enterprise Fax Manager (EFM) enables administrators to easily manage users, groups, printers, Least-cost Routing and other fax system functions
- Built-in intuitive client, FaxUtil, allows users to view, print and manage faxes
- Built-in Simple Mail Transfer Protocol (SMTP) email gateway supports any SMTP-based email system
- Built-in SMS gateway supports bidirectional SMS messaging in the Open Text Fax Server mailbox
- Integration with MFPs to consolidate faxing, printing, scanning and copying on a single device
- Flexible, customizable cover sheets allow better control, routing, security, tracking and personalization of faxes
- Integration tools including Application Program Interface (APIs) and embedded codes allow for easy and rapid customization
- Secure Binary File Transfer (BFT) feature disallows T.434 file transfer between fax boards
- Extensive dialing rules provide rules and restrictions for fax sending, giving precise control over outbound faxing
- Do Not Fax and Do Not Dial options enhance security and block unsolicited fax sending
- Comprehensive administrative and reporting tools
- Support for Microsoft Office 2007 environments

Business Server

Ideal for company, department or workgroup levels

- Stand-alone fax server
- Configurable fax workflow options including routing, automatic printing, scheduling, priorities and smart resume
- One channel license included, expandable to 30 channels
- Unlimited user licenses

Enterprise Server

For national or global organizations that want to combine the power of multiple Open Text Fax Servers on their network

- Features Intelligent Least-cost Routing, load-balancing, Windows authentication and supports cluster-aware installation
- Allows multiple Enterprise Servers to utilize and share a single Open Text Fax Server database using the add-on Shared Services Module
- Allows optional fax sending, receiving and management through an Internet browser
- Using RecoStar OCR technology, converts static images into text files and recognizes characters on the first page of inbound faxes for routing documents to their intended destinations
- Includes a telephone user interface to remotely access and manage fax mailboxes
- Includes phone and Web-based fax-on-demand systems
- Allows companies to create and monitor more than 100 status alerts on servers, databases and gateways simultaneously



Benefits:

- Streamline processes dealing with transactional documents
- Reduce document delivery costs
- Improve process efficiency
- Increase information worker productivity
- Improve security and control compliance
- Support compliance

- Administrator pager alerts
- Configurable fax workflow options include automatic printing, fax paging, scheduling, priorities, smart resume and more
- One channel license, expandable to add capacity
- Unlimited user licenses

Enterprise Suite

For national or global companies that want to combine the power of multiple Open Text Fax Servers on their network

- Bundles Open Text Fax Server Enterprise Server with additional Open Text Fax Server modules for increased functionality at an affordable price:
 - Microsoft Exchange Module
 - Lotus Notes Module
 - PDF Module
 - SNMP Module
 - Encrypted and certified delivery
- One channel license, expandable to add capacity

Automate Paper-intensive, Repetitive Business Processes

Open Text Fax Server production fax software integrates with back-office applications bringing efficiencies to organizations' workflow processes by automating the delivery of business-critical documents such as purchase orders, invoices, confirmations, loan approvals and many others. Feature Highlights:

- Enables organizations to output documents and data from back-office applications without modifying the data stream
- Features data capture, information assembly, information distribution and advanced reporting technology
- Functionality is customized for organizations by Open Text Professional Services or an Authorized Partner

Business Integration Module

Ideal for organizations with the following requirements:

- Need to automate a single document-based transaction type like purchasing, invoicing, statements, etc.
- Need to electronically deliver documents generated from a print stream originating from a back-office legacy, mainframe or host system
- Low-to-medium volume for document delivery from their back-office application
- Automates the delivery of business-critical documents such as invoices, purchase orders and statements
- Fax-enables any host or ERP application using Facsimile Command Language (FCL) commands
- Allows production fax embedded codes or XML input using the Open Text Fax Server XML schema
- Includes document-based host notifications
- Provides automated document delivery for one document form, expandable to two
- Integrates with host, legacy and ERP applications including AS400, Oracle Purchasing 11i, Oracle E-Business applications, SAP EC and SAP R/3
- Available with Open Text Fax Server Business Server or Open Text Fax Server Enterprise Server
- Supports two production fax channels of integration traffic, expandable to four production fax channels

Integration Module

Ideal solution for organizations with the following requirements: Need to automate document delivery from multiple applications

- Need numerous methods for host notifications and delivery confirmations
- Automates the delivery of business-critical documents such as invoices, purchase orders and statements
- Fax-enables any host or ERP application using FCL commands
- Enables production email delivery using FCL commands
- Includes encrypted and certified delivery options
- Allows production fax embedded codes and open access to the Open Text Fax Server XML interface and RightFax Java class library
- Built to electronically deliver production-oriented, high-volume batches of documents directly from ERP, legacy and mainframe applications without having to modify the data stream
- Features document delivery capabilities such as forms overlay, flexible scheduling with multiple priority levels, faxing from multiple applications and fax status notifications
- Requires Open Text Fax Server Enterprise Server

Across the Enterprise

Open Text Fax Server Enterprise Integration offers a simple, single solution that brings the full power of Open Text Fax Server to the desktop and back office.

Enterprise Integration

Ideal for national or global companies that want to exchange information from multiple applications including desktop, email, ERP, CRM, document management, forms, imaging, host and legacy systems and MFPs

- Automated, unattended delivery of electronic documents for transaction environments
- Includes Enterprise Suite and network fax capabilities for additional functionality at a cost effective price:
 - Enterprise Server
 - Microsoft Exchange and Lotus Notes Modules
 - Connectors for SAP and Oracle CRM
 - PDF Module
 - SNMP Module
 - Integration Module
 - Encrypted and certified delivery
- Opens access to the Open Text Fax Server XML interface and Java API
- Provides numerous methods of host notification and delivery confirmations
- Delivers information via fax, email, over the Internet and as digitally encrypted and certified documents

Optional Open Text Fax Server Modules and Connectors

ArchiveLink for Alchemy	<ul style="list-style-type: none">• Off-loads long-term fax archival to a secure repository• Provides easy-to-use fax archival, search and retrieval capabilities
Microsoft Exchange Module	<ul style="list-style-type: none">• Permits fax sending, receiving and management through Microsoft Exchange and Microsoft Office Outlook®• Unlimited user licenses
Single Click Entry	<ul style="list-style-type: none">• Automatically populates data from images or applications to other applications to save keystrokes and data keying errors• Allows you to automatically connect data from applications, TIFF, and PDF images to any Web or Windows form application
Connector for SharePoint	<ul style="list-style-type: none">• Populates configured SharePoint libraries so users can select files for additional business processes using, routing, OCR and data workflow systems
Lotus Notes Module	<ul style="list-style-type: none">• Permits fax sending, receiving and management through IBM Lotus Notes• Unlimited user licenses
MFP Module	<ul style="list-style-type: none">• Enables extended fax integration with MFPs from Canon, Hewlett-Packard, Konica Minolta, Sharp and Xerox• Offers integrations with multiple MFPs simultaneously
PDF Module	<ul style="list-style-type: none">• Converts PDF and PostScript files to fax format• Ideal for document-centric, Mac and graphic-intensive enterprises
Shared Services Module	<ul style="list-style-type: none">• Allows Enterprise Servers to share a single database• Enables improved load-balancing, system performance and database consolidation
Web Access Module	<ul style="list-style-type: none">• Allows fax sending, receiving and management through an Internet browser• Provides intuitive Microsoft .NET-based Web interface
XML Generator	<ul style="list-style-type: none">• Streamlines fax server integration with third-party applications using industry standard XML• Outputs fax image files with fax metadata in XML format
Connector for SAP	<ul style="list-style-type: none">• Provides an interface from SAP EC and SAP R/3 to the Open Text Fax Server• Enables SAP users to send and receive faxes directly from SAPoffice and other SAP applications via SAPconnect• Supports SAP fax features for cover pages, broadcast fax and advanced fax controls

OPEN TEXT

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