



OVERVIEW



WHAT IS CAPTARIS WORKFLOW?

Software to develop and deploy workflow applications and tools to manage business processes

WHY USE CAPTARIS WORKFLOW?

- **Provide Better Business Management** Create a controlled, audited and compliant business environment
- **Save Time** Accelerate any process and reduce completion times from weeks or days down to a matter of hours
- **Save Money** Eliminate the “paper shuffle” and related costs, and allow for more efficient use of your resources

WHY CHOOSE CAPTARIS WORKFLOW?

- The leader in value-added, out-of-the-box workflow integrations for the Microsoft platform
- Business Activity Monitoring (BAM), Business Process Improvement (BPI) and Online Analytical Processing (OLAP) tools provide business intelligence for analysts
- Integration with Captaris RightFax® and Captaris Alchemy® provides complete document workflow solutions

Captaris Workflow™ 6.5 Product Overview

Automating Document-centric Business Processes

PRODUCT OVERVIEW

Captaris Workflow software provides the capability to automate document-centric business processes by using the latest workflow methods and technology. Organizations in many different industries use Captaris Workflow and report impressive results. Workflow developers can utilize the tight integration with the Microsoft® .NET 2.0 Framework, Visual Studio 2005, Microsoft Office SharePoint® Server 2007 and other Microsoft products to build and deploy enterprise workflow solutions faster and easier than ever before. Business analysts can use Captaris Workflow Wizards, the simulation module and business activity monitoring tools to run a more efficient business operation.

CURRENT ISSUES

According to a recent Gartner report, less than five percent of organizations have connected their people and processes with their business content using process automation. Example applications include claims processing, procurement, product releases and human resources operations. There are a number of challenges related to this lack of process automation.

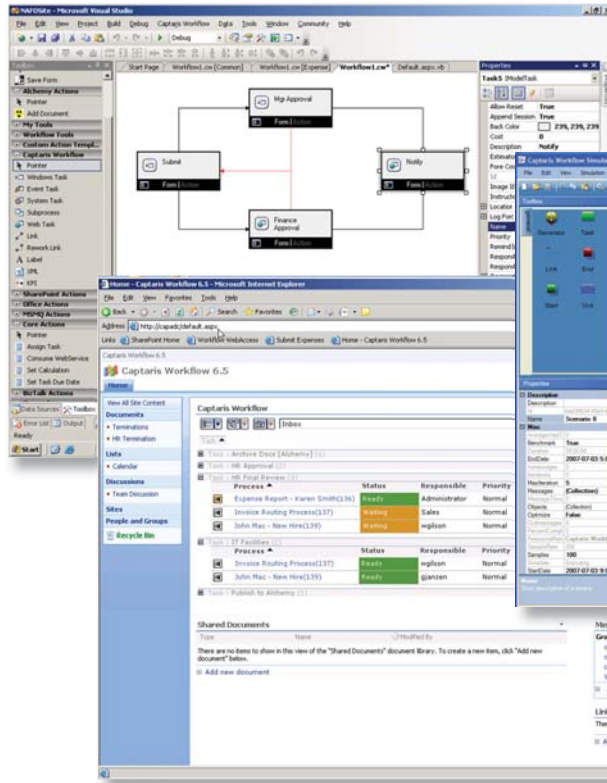
- **Inefficient, wasteful business processes** Just one example: It costs more than \$50 on average to manually process and manage a paper invoice.
- **Business delays** Manual processes are held up by unidentified bottlenecks, lost or missing information or under-utilization of people.
- **Compliance issues** Organizations are under more pressure than ever before to manage processes for compliance and risk reduction purposes.
- **Lack of integration with other applications** Workflow processes need fast and accurate access to the data stored in CRM, ERP, HR, ECM, claims processing, health information systems and more.

BENEFITS OF CAPTARIS WORKFLOW

BENEFIT	CUSTOMER EXAMPLE
Increases productivity and cash flow by accelerating approval times and task completion	A mortgage lender accelerates loan reservation time from one week to one day. A state budget department cut approval time for expenditure requests from two months to two weeks. An insurance claims adjudicator reduces review time from two days to two minutes. A claims processing firm decreases approval times from days to hours.
Saves money by introducing paperless processes and reducing labor	A workmen’s compensation processor saves \$75,000 a year by eliminating printing, file folders, file cabinets and offsite file storage. A manufacturer reduces file storage by 50 percent in the first year. A photo lab cut labor costs by 70 percent.
Helps with compliance and minimizes risk by creating secure, auditable processes	Hospitals and medical clinics deliver orders in a secure environment that protects sensitive patient information. A state government office complied with records retention policies. A CPA firm mitigates risk by standardizing their client intake procedure.
Connects people to information in other systems	A hospital integrates patient records from a legacy Health Information Management System. A technology distributor integrates its supply chain management system.

HOW CAPTARIS WORKFLOW WORKS

1. Develop and Test



2. Simulate



3. Deploy (Webform example)

KEY FEATURES AND OPTIONS

- Captaris Workflow development options include the Integrated Development Environment (IDE), a Visual Studio 2005 design canvas and Captaris Workflow Wizards for non-programmers
- Extensive Microsoft platform support including Microsoft Office SharePoint Server 2007 or SharePoint Portal Server 2003, .NET 2.0 Framework, Visual Studio 2005, Office 2003 and 2007, Microsoft Office InfoPath®, Microsoft Exchange Server, Microsoft BizTalk® Server and Microsoft Content Management Server
- The Captaris Workflow Simulator quickly and easily develops Return on Investment (ROI) scenarios and calculates the best use of resources. Now imports and displays Windows Workflow Foundation files
- Business Activity Monitoring (BAM), Business Process Improvement (BPI) and Online Analytical Processing (OLAP) tools provide business intelligence for analysts
- Integrations are available for RightFax and Alchemy

ABOUT CAPTARIS, INC.

Captaris, Inc. is a leading provider of software products that automate business processes, manage documents electronically and provide efficient information delivery. The products of Captaris and its subsidiary Castelle, including Captaris RightFax®, Captaris Workflow, Captaris Alchemy® and the Castelle FaxPress line of products, are

distributed through a global network of leading technology partners. We have customers in financial services, healthcare, government and many other industries, and our products are installed in all of the Fortune 100 and many Global 2000 companies. Headquartered in Bellevue, Washington, Captaris was founded in 1982 and is publicly traded on the NASDAQ Global Market under the symbol CAPA. For more information, please visit www.Captaris.com.

Captaris Workflow is Represented by:

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